

# ChatAboutLaw

## System Features

AI-Powered Legal Assistant for Malaysian Strata Management

ChatAboutLaw is a comprehensive subscription-based platform providing 24/7 AI-powered legal assistance for Malaysian Strata Management professionals. The system combines cutting-edge AI technology with verified legal references to deliver accurate, citation-backed answers.

Document Version: 1.3 | Last Updated: December 2025

[ChatAboutLaw.com](http://ChatAboutLaw.com) | [contact@chataboutlaw.com](mailto:contact@chataboutlaw.com)

# Feature Overview

## 1. Website (Platform Gateway)

- Public Website: Landing page with service information and pricing details
- Subscription Checkout: Secure payment flow for new subscribers
- User Dashboard: Personal account management and subscription overview
- Web Chat Portal: Full-featured AI chatbot interface
- Corporate Management: Seat allocation and team administration for JMB/MC and Enterprise
- Admin Portal: Platform administration for authorized staff (separate login)
- Responsive design for desktop and mobile browsers
- Secure authentication with email verification

## 2. AI Legal Assistant (Chatbot)

- AI-powered conversational interface for legal queries
- Citation-accurate responses with proper legal authority hierarchy
- Statutory Acts cited before Case Law before By-laws
- Access to Strata Management Act 2013, Strata Management Regulations 2015, and Strata Titles Act 1985
- Case law references with branded citations
- Conversation history with search and download capabilities
- Session management for organized legal research

## 3. Multi-Channel Access

- Web Portal: Full-featured browser-based chat interface
- Telegram Bot: Mobile-friendly access via @ChatAboutLaw\_Bot
- Seamless account linking between channels
- Email verification for secure access
- Instant sync across all access points

## 4. Subscription & Payment Management

- Individual Plan: RM 100/year - Single user access
- JMB/MC Plan: RM 900/year - 10 seats for management committees
- Enterprise Plan: RM 1,700 - RM 10,400/year - 20 to 130 seats
- Trial Accounts: Complimentary access with customizable duration
- Stripe-powered secure payment processing
- Automatic subscription renewal
- Malaysian Ringgit (MYR) billing

## 5. Corporate Seat Management

- Serialized seat allocation with unique codes
- Owner Admin auto-assignment for account control
- Flexible admin hierarchy (Owner > Admin > Member)
- Real-time seat usage tracking
- Instant seat assignment and revocation
- Last active timestamp monitoring

## 6. Document Management & Legal Library

- PDF case law upload and categorization
- AI-enhanced document summaries
- Keyword extraction for intelligent search
- Hierarchical category organization
- Text extraction from uploaded documents
- Citation linking to statutory sections

## 7. White-Label Document Rebranding

- Customizable journal branding (firm name, logo, colors)
- Professional PDF output generation
- Branded case law documents for client presentation
- Configurable headers, footers, and watermarks

## 8. Admin Portal & Role Access

- Super Admin: Full platform access (Subscribers, Documents, Chatbot Testing, Settings, Team Management)
- Admin: Subscriber management, payment oversight, and chatbot testing
- Document Manager: Document Portal and chatbot testing only (secure content isolation)
- All platform admin roles can test the chatbot to verify response accuracy
- Dashboard with real-time subscription statistics
- Role-based access control prevents unauthorized document modifications
- Settings and configuration management (Super Admin only)

## 9. Automated User Onboarding

- Email verification with secure 6-digit OTP codes
- Automatic PDF guide delivery after verification:
  - Quick Start Guide (all users)
  - User Guide (detailed features)
  - Owner & Admin Guide (corporate accounts)
- Telegram bot integration for guide delivery
- Role-based guide distribution

# Feature Details

## 1. Website (Platform Gateway)

### Public Website

- Professional landing page showcasing the service
- Detailed pricing information for all subscription tiers
- Service features and benefits overview
- Contact information and support resources

### User Dashboard

- Personal subscription status and renewal dates
- Access to the Web Chat Portal
- Conversation history and session management
- For corporate accounts: Team member management and seat allocation

### Admin Portal (Separate Access)

- Secure login for platform administrators
- Dashboard with business metrics and statistics
- Subscriber management and support tools
- Document and legal library management
- Role-based access for different admin levels

## 2. AI Legal Assistant (Chatbot)

### How It Works

- Users type questions in natural language
- AI searches the legal knowledge base (statutes, regulations, case law)
- Responses include proper citations following legal authority hierarchy
- Conversations are saved for future reference

### Citation Accuracy System

1. Statutory Acts (highest authority) - SMA 2013, STA 1985
2. Regulations - SMR 2015
3. Case Law - Supporting judicial precedents
4. By-laws - Property-specific rules

### Key Capabilities

- Natural language understanding for legal queries
- Context-aware follow-up questions
- Downloadable conversation transcripts (PDF)
- Search across conversation history

## 3. Multi-Channel Access

### Web Portal

- Full-featured interface at ChatAboutLaw.com
- Rich text formatting for legal citations
- Conversation management and history
- File download capabilities

### Telegram Bot

- Search @ChatAboutLaw\_Bot in Telegram
- /start - Begin interaction
- /link email@example.com - Connect account
- /clear - Start fresh conversation
- /status - Check subscription status
- /unlink - Disconnect account

## 4. Subscription & Payment

### Plan Options

- Individual: RM 100/year - 1 seat - Property owners, individual practitioners

- JMB/MC: RM 900/year - 10 seats - Joint Management Bodies, Management Corporations
- Enterprise: RM 1,700-10,400/year - 20-130 seats - Property management companies, legal firms

### **Payment Features**

- Secure Stripe checkout
- Automatic annual renewal
- Invoice and receipt generation
- Multiple payment methods supported

## **5. Corporate Seat Management**

### **Role Hierarchy**

- Owner Admin: Automatically assigned to the person who completes payment
- Admins: Can be promoted by Owner to help manage seats
- Members: Standard access to the chatbot

### **Management Capabilities**

- View all seats and their status (Available, Active, Revoked)
- Assign seats to team members via email
- Revoke access instantly when needed
- Track last active dates for each member
- Add or remove administrators

## **6. Document Management & Legal Library**

### **For Platform Administrators**

- Upload case law PDFs with metadata (title, citation, court, date)
- AI automatically extracts text and generates summaries
- Organize documents into hierarchical categories
- Keywords help the AI find relevant cases when answering questions

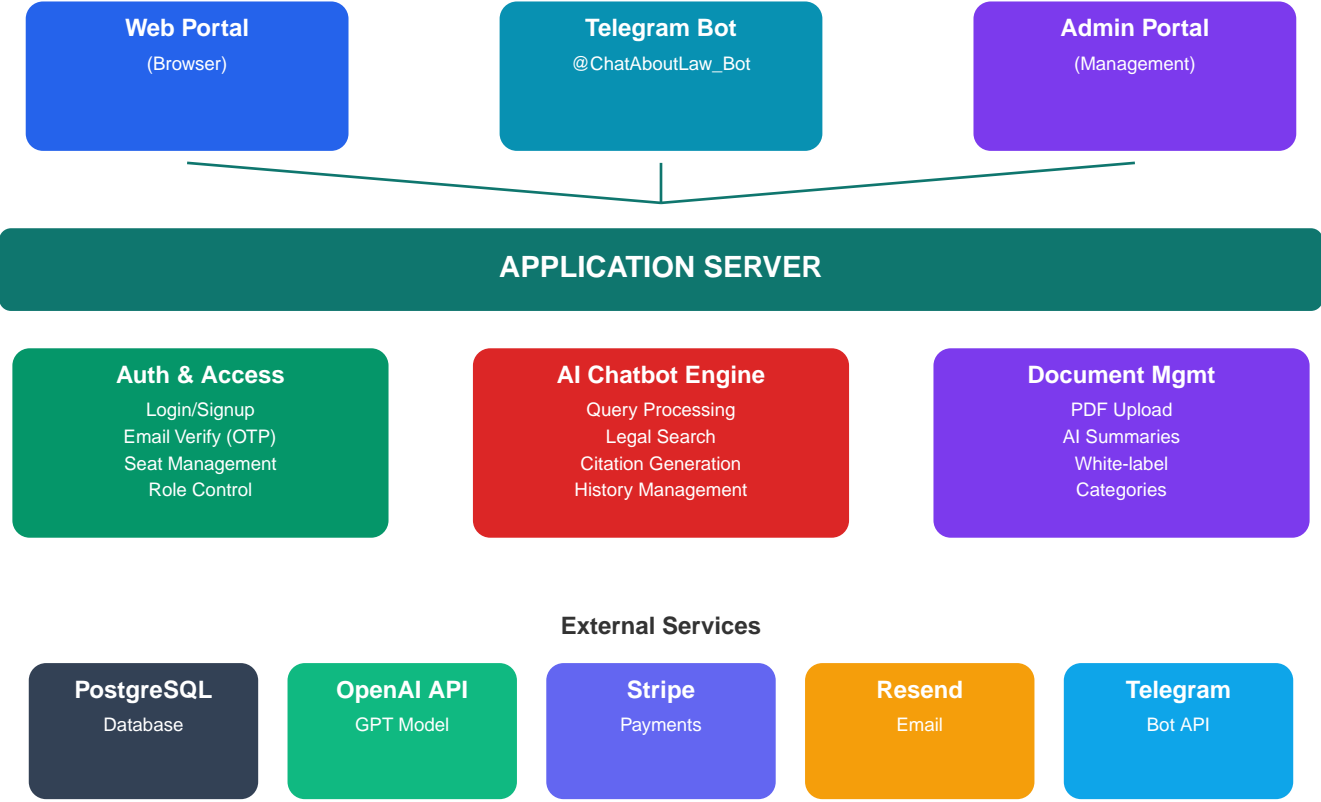
### **Legal Library Contents**

- Strata Management Act 2013 (79 sections)
- Strata Management Regulations 2015 (72 sections)
- Strata Titles Act 1985 (13 sections)
- Second Schedule provisions (17 paragraphs)
- Case law database (expandable)

# System Architecture

## CHATABOUTLAW PLATFORM

USERS (Subscribers)



## Security Features

- Email verification with 6-digit OTP for all sensitive operations
- Password hashing (bcrypt) for admin accounts
- Session-based authentication with secure tokens
- Role-based access control (Owner > Admin > Member)
- Stripe PCI-compliant payment processing
- Webhook signature verification for payment events
- Encrypted data transmission (HTTPS)
- Private conversation storage with user isolation

## Contact

### ChatAboutLaw

Website: [ChatAboutLaw.com](https://ChatAboutLaw.com)

Email: [contact@chataboutlaw.com](mailto:contact@chataboutlaw.com)

Telegram: [@ChatAboutLaw\\_Bot](https://t.me/ChatAboutLaw_Bot)

Document Version: 1.3 | Last Updated: December 2025

